

**DIRECTION FROM THE SCOTTISH BORDERS INTEGRATION JOINT BOARD**

Direction issued under S26-28 of the Public Bodies (Joint Working) (Scotland) Act 2014

<b>Reference number</b>	SBIJB-210922-3
<b>Direction title</b>	To commission an external palliative care review
<b>Direction to</b>	NHS Borders and Scottish Borders Council, with NHS Borders commissioning the review
<b>IJB Approval date</b>	TBC – the paper will be considered at the IJB on 21 September 2022
<b>Does this Direction supersede, revise or revoke a previous Direction?</b>	No
<b>Services/functions covered by this Direction</b>	<p>Palliative Care services across:</p> <ul style="list-style-type: none"><li>• Community Hospitals, Community Nursing, Out of Hours, General Practice, Care Homes, Home Care</li><li>• Third sector and voluntary organisations</li><li>• Acute hospital, Emergency Department, Specialist Palliative Care, Margaret Kerr Unit</li></ul> <p>This also impacts upon Social Care service users (Scottish Borders Council and external providers)</p>
<b>Full text of the Direction</b>	<p>NHS Borders is directed to commission an external palliative care review in line with the scope and intended outcomes listed in the IJB paper. The Scottish Borders Council is directed to support this review process by ensuring appropriate stakeholder engagement. Both organisations are requested to work together on this piece of work. As part of this:</p> <ul style="list-style-type: none"><li>• There will be full engagement with staff, with service users, unpaid carers and partners (including but not exclusively engagement and review at the IJB Joint Staff Forum, Unpaid Carers Workstream, GP Subcommittee and Independent Care Sector Advisory Group)</li><li>• Improvements will be sought including the National Health and Wellbeing Outcomes benefits and other benefits listed</li><li>• An integrated approach is adopted that promotes and improves the seamless and joined up delivery of care to service users</li><li>• The scope of the future configuration of service, and referral pathways are clearly outlined</li><li>• The review should focus on opportunities to focus on transformation opportunities for palliative care services, and as part of this aim to improve outcomes and reduce overall costs for palliative care as part of a 'Programme Budgeting' approach. The IJB Chief Financial Advisor will work with the NHS Borders and Scottish Borders Council finance teams to support this assessment.</li></ul>
<b>Timeframes</b>	<p>To start by: With immediate effect</p> <p>To conclude by: 31 March 2023</p>
<b>Links to relevant SBIJB report(s)</b>	21 September 2022 IJB: Palliative care review
<b>Budget / finances allocated to carry out the detail</b>	This is within the delegated budgetary authority of the IJB Chief Financial Officer, who will liaise with NHS Borders to ensure that appropriate funds are available.
<b>Outcomes / Performance</b>	The review is expected to deliver the intended service outcomes noted in the report. In addition, the review should pay cognisance to the

<b>Measures</b>	<p>following National Health and Wellbeing outcomes:</p> <ul style="list-style-type: none"> <li>• Proportion of people spending their last 6 months at home, or in a homely setting</li> <li>• The percentage of adults with intensive care needs at home</li> <li>• Percentage of adults supported at home who agreed that their health and social care services seemed to be well co-ordinated</li> <li>• Percentage of adults supported at home who agreed that they are supported to live as independently as possible;</li> <li>• Percentage of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life;</li> <li>• Percentage of adults supported at home who agreed they felt safe, and;</li> <li>• The percentage of carers supported to continue in their caring role</li> </ul> <p>As noted above, it is expected that the total costs of delivery of the service may be able to reduce as part of service transformation, and so cost is also a key outcome measure.</p>
<b>Date Direction will be reviewed</b>	<p>As this pertains to a business case that will be reviewed at the April IJB, the Direction will be formally reviewed by the Strategic Planning Group in advance of the IJB. The IJB Audit Committee will not review this direction.</p>